SUPPLIER REQUIREMENTS ACCORDING TO ISO/IEC 17025:2017 WORKSHOP

Suppliers of laboratory products and services forms an integral part of all laboratory operations. The more suppliers understand the requirements testing laboratories need to comply with, the better service they can provide and identify gaps within their own system to improve on customer service.

This course aims to provide the suppliers of testing laboratories the basic knowledge and understanding of specific ISO/IEC 17025:2017 and additional accreditation requirements related to the service they offer.

THE WORKSHOP WILL RUN OVER A PERIOD OF 1 DAY

COURSE CONTENT

1. Introduction to ISO/IEC 17025:2017 and additional accreditation requirements
2. Impartiality (Clause 4.1)
3. Confidentiality (Clause 4.2)
4. Personnel (Clause 6.2)
5. Facilities and environmental conditions (Clause 6.3)
6. Equipment (Clause 6.4)
7. Metrological traceability (Clause 6.5)
8. Externally provided products and services (Clause 6.6)
9. Selection, verification and validation of methods (Clause 7.2)
10. Evaluation of measurement uncertainty (Clause 7.6)
11. Ensuring the validity of results (Clause 7.7)
12. Control of data and information management (Clause 7.11)
13. Actions to address risks and opportunities (Clause 8.5)

WHO SHOULD ATTEND THIS WORKSHOP?

- Suppliers of products, e.g. equipment, reference materials, measurement standards, consumables, etc.
- Suppliers of services, e.g. auditing, proficiency testing, facility and equipment maintenance, calibration, etc.